



Terms & Conditions February 2023

These terms and conditions apply when booking a stay at the barn online, by email, by phone or in person.

The first named person on the booking (therein referred to as you, your) agrees on behalf of all persons in the party, that he/she has read these terms and conditions, agrees to be bound by them and accepts responsibility for payment of the booking on their behalf.

Disclaimer

The proprietor and/or their representative (therein referred to as we, us, our) accept no liability or responsibility for any accident, injury, loss or damage to any persons or property occupying or using any part of the site.

We reserve the right to decline, cancel and/or terminate a booking or refuse admission to the barn where you or persons in the party have either failed to disclose all material facts or fails to observe the conditions for booking the barn.

Reservations and Payment

A reservation will only be confirmed as a booking where a deposit of £250 is received within 7 days of reserving the barn. The balance of the rental rate and the damage deposit are payable no later than 8 weeks prior to arrival.

We accept payment by cheque or bank transfer. In an effort to keep our prices down, we do not accept card payments because of the transaction charges associated with this payment method.

Damage Deposit

A deposit of £250 is required to cover against any damage or loss to the property or its contents during occupation. This is payable no later than 8 weeks prior to arrival and is refunded within 7 days of departure by bank transfer or cheque once the barn has been checked through.

Cleaning

On departure, the barn must be left in a clean and tidy condition. This includes replacing any furniture which may have been moved, cleaning up any spillages, ensuring ovens, grills, pans, crockery and barbeque racks have been fully cleaned. Any exceptional cleaning costs incurred as a result of this condition not being observed will be passed onto you.

Cancellation

If you need to cancel your booking, please notify us as soon as possible. Deposits and rental balance payments are non-refundable in the event of cancellation. However, we will endeavour to re-let the property for the same period and rental amount and where successful will refund all monies paid less a £20 admin fee. Where the property is successfully re-let though for a lesser amount than the original booking, a partial refund will be offered less a £20 admin fee.

Force Majeure

Except where otherwise expressly stated in these terms and conditions, we will not be liable or pay compensation if the contractual obligations to you are affected by "Force Majeure". For the purpose of these terms and conditions, Force Majeure means any event beyond our or one of our suppliers control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

Arrival/Departure

The barn is available from 3.30pm but may be available earlier by prior arrangement. The barn must be vacated by 10.30am on the day of departure unless we have agreed a later departure time.

Visitors and Occupancy

You and persons in your party must neither entertain other guests nor exceed the maximum number of people as stated on the booking form unless the

proprietor has agreed an alternative arrangement prior to your arrival at the barn. Failure to observe this condition will result in you being in breach of your booking confirmation and the hire will be terminated with immediate effect. There will be no refunds, no payment of compensation and no reimbursement of any costs or expenses you may incur as a result.

Noise/Nuisance

We live in a quiet, rural setting and expect that guests respect and maintain the tranquillity of the setting. It is your responsibility to ensure that all persons in your party do not behave in a way which causes offence, danger or nuisance to other people within the vicinity of the barn including neighbouring properties. Late night noise outside the barn must be kept to a minimum after 10pm. Anyone failing to observe this condition may be asked to leave. There will be no refunds, no payment of compensation and no reimbursement of any costs or expenses you may incur as a result.

Children

Parents or guardians are responsible for the supervision and safety of children at all times. Ball games are not to be played in the front yard. Climbing on walls around the site is not permitted. Please ask for details of other available areas to play.

Pets

We do not accept pets to the barn.

Electricity/Heating Oil/Hot Water

These services are included. The proprietor does not accept responsibility for the breakdown in supplies nor any claims for the inconvenience caused by such incidences. Please report any failures as soon as they occur and we will endeavour, in conjunction with the service provider, to rectify any issues as soon as possible. We reserve the right to enter the barn (without prior notice if this is not practical or possible) for the purpose of emergency repairs or maintenance or any other need.

Linen

Bed linen and towels are provided.

Wifi

Free wifi internet is provided for guests use. We will not be liable for slow connections or any interruption or failure of the service.

Log burner

Strictly only logs purchased from ourselves can be used in the log burner to prevent against damage to the burner and flue.

Vehicles & Electric Car Charging

The onsite speed limit is strictly 5mph. There is ample space outside the barn to park 5-6 cars with additional cars being parked in the parking area beyond the front yard.

The charging of electric vehicles is strictly forbidden as the barn does not have a charging socket which has been certified as safe to use to charge a vehicle. Electric charging points can be found at Shaw Croft Car Park in Ashbourne town centre.

Smoking

The barn is a no smoking establishment throughout. If smoking outside the barn, please dispose of cigarette butts in the metal bin provided.

Loss or Damage

Please take care with our accommodation and report any loss or damage as soon as it occurs. We do not normally charge for minor breakages but we reserve the right to charge for any loss or damage to the barn and/or its contents for which guests are responsible. The barn and site are used entirely at guests own risk. It is your responsibility to keep your possessions safe and secure. We will not be held liable in respect of injury, loss or damage to persons or property.

Insurance

We strongly recommend that you obtain adequate insurance, including but not limited to travel insurance. You must be satisfied that your insurance fully covers all your personal requirements including pre-existing conditions, cancellation charges, medical expenses and repatriation in the event of accident, illness, injury or death. If you choose to travel without adequate insurance cover it is at your own risk.